

# Navigating Countertransference in Borderline Personality Disorder: — A Narrative Review

Nur Hasanah Nurmiraftudin, Afidatul Hanim Binti Abdul Razak\*

Psychiatry and Mental Health Department, International Islamic University Malaysia

DOI: <https://dx.doi.org/10.47772/IJRISS.2025.90400282>

Received: 28 March 2025; Revised: 04 April 2025; Accepted: 07 April 2025; Published: 11 May 2025

## ABSTRACT

Borderline Personality Disorder (BPD) is frequently linked with intricate and intense countertransference (CT) responses, which, if unrecognised or mishandled, could jeopardize therapeutic efficacy and the solidity of the therapeutic alliance. This narrative review critically examines current literature on countertransference in the treatment of BPD, focusing on its manifestations, contributing factors, and clinical implications. It underscores the importance of therapists' self-awareness, supervision, and the integration of structured therapeutic frameworks such as Transference-Focused Psychotherapy (TFP) and Mentalization-Based Therapy (MBT) in managing CT. Adequate management of countertransference not only protects therapists' emotional well-being but also heighten the therapeutic alliance and improves patient engagement. This review highlights the necessity of addressing countertransference to optimize psychotherapy for individuals with BPD and suggests directions for future research in this area.

**Keywords:** Countertransference, Borderline Personality Disorder, Psychotherapy, Therapeutic Relationship

## INTRODUCTION

The therapeutic relationship between a therapist and client consists of several key elements: the therapeutic alliance, transference, and countertransference (CT). The therapeutic alliance is the rational contract where the client expects the therapist to provide treatment and guidance, while the therapist expects the client to engage in the therapeutic process. However, this alliance is often complicated by unconscious dynamics such as transference, where the client projects past experiences and emotions onto the therapist, expecting them to fulfill certain roles unconsciously.

Countertransference refers to the therapist's emotional responses to the client's transference. While CT can be disruptive when unnoticed or mishandled, it can also offer valuable insights into the client's unconscious world when recognised. Freud initially viewed countertransference negatively, seeing it as a barrier to treatment, but modern theorists, including Heimann and Gabbard, have reframed it as a tool for understanding the therapeutic process. CT is now recognised as a co-created phenomenon, with both therapist and client contributing to its emergence (Gabbard, 2020).

In the context of BPD, countertransference reactions can be particularly intense due to the disorder's hallmark features, such as emotional instability, identity disturbances, and difficulties in maintaining interpersonal boundaries. These dynamics often provoke strong emotional reactions in therapists, which can affect the course of therapy. Recognising and managing CT is pivotal for maintaining therapeutic effectiveness and ensuring the well-being of both the therapist and the client.

This review aims to critically examine the current literature on countertransference in the treatment of BPD, specifically focusing on the manifestations of CT, the contributing factors, and its clinical implications. By exploring on the therapist emotional responses, coping mechanisms, and therapeutic strategies, the review seeks to highlight the importance of addressing countertransference for enhancing therapeutic outcomes and ensuring the well-being of therapists working with individuals diagnosed with BPD.

## LITERATURE REVIEW

Borderline Personality Disorder (BPD) is one of the most challenging mental health conditions to treat, characterized by marked emotional instability, impulsivity, and difficulties in forming stable interpersonal relationships. Individuals with BPD often struggle with identity disturbances, self-harm, and extreme emotional responses to perceived abandonment. These features create a complex dynamic in therapy, especially as they tend to provoke intense emotional responses in therapists. Such emotional reactions, known as countertransference (CT), can significantly influence the therapeutic relationship and the overall treatment process.

### Therapists' Emotional Reactions in BPD Treatment

A number of studies have shown that therapists frequently experience strong emotional reactions when treating clients with BPD. These reactions can range from feelings of helplessness and frustration to overinvolvement and emotional exhaustion. For instance, Colli et al. (2014) identified common countertransference responses, including feelings of helplessness, inadequacy, and confusion, which can arise as therapists struggle to manage the boundaryless and unpredictable behaviours often displayed by clients with BPD. In contrast, therapists with more experience in treating BPD often report fewer negative emotional reactions, likely due to their increased ability to distinguish between their personal emotions and those elicited by the client (Bhola & Mehrotra, 2021).

Therapists may also experience emotional exhaustion, especially in the early stages of therapy, as they navigate the emotional intensity of their clients' behaviour. A significant issue is that these intense emotional reactions, if not adequately managed, can lead to therapist burnout and deteriorate the therapeutic alliance. This pattern is particularly evident in therapists who are less experienced or who have not yet developed sufficient self-awareness and coping strategies.

### Theoretical Frameworks for Understanding Countertransference

The understanding of countertransference in BPD treatment has evolved over time. Freud originally considered countertransference a hindrance to therapy, viewing it as a sign of the therapist's unresolved emotional conflicts. However, more contemporary psychoanalysts, such as Heimann (1950) and Gabbard (2020), have reframed countertransference as a valuable tool for understanding the emotional dynamics within the therapeutic relationship. CT is now recognised as a shared phenomenon between therapist and client, with both parties contributing to its formation. Theories such as psychodynamic and relational approaches, along with attachment theory, provide a framework for understanding how therapists' emotional responses to BPD clients can be indicative of the clients' unconscious processes.

Furthermore, attachment theory offers an explanation for the strong emotional reactions elicited in therapists. Individuals with BPD are often seen as having attachment issues, which lead to fluctuating emotional states and difficulty maintaining relationships. Therapists may become entangled in these patterns, unconsciously adopting roles akin to the client's primary caregivers, which intensifies countertransference reactions (Fonagy, P., & Target, M. (2002)).

### Impact of Countertransference on Treatment Outcomes

The impact of countertransference on treatment outcomes is profound. Studies have shown that when countertransference is not effectively managed, it can impede progress in therapy. Hayes et al. (2018) found that therapists who experience higher levels of CT are more likely to report poor therapeutic outcomes. In contrast, effective management of CT leads to a stronger therapeutic alliance and more positive treatment outcomes. This underscores the importance of therapists' self-awareness, supervision, and continued professional development in managing their emotional responses.

There are also benefits to therapists acknowledging and working through countertransference. For example, Gabbard (2020) noted that when therapists can recognise their emotional reactions and explore them within the

therapeutic context, they can gain valuable insights into the client's unconscious world, thus enhancing treatment effectiveness. This approach aligns with the therapeutic models of Transference-Focused Psychotherapy (TFP) and Mentalization-Based Therapy (MBT), which emphasize the therapeutic relationship as a key tool for managing emotional dynamics, including countertransference.

### **Strategies for Managing Countertransference**

Effective strategies for managing countertransference are essential for both therapist well-being and successful treatment outcomes. Supervision and consultation with colleagues are frequently cited as effective means for therapists to process their emotional responses and gain perspective on challenging cases (Gunderson, 2009). Reflective practice is another important tool, allowing therapists to examine their emotional reactions and gain insight into the therapeutic process. In addition to these traditional approaches, more recent interventions, such as Self-Guided Imagery in Meditation (SIM), have shown promise in helping therapists regulate their emotions and reduce countertransference reactions (Aasaan et al., 2022).

SIM, which focuses on mindfulness and emotional regulation, offers therapists a structured way to manage personal vulnerability and emotional exhaustion. It allows them to practice self-care, set clearer boundaries, and cultivate greater emotional stability. However, more research is needed to evaluate the effectiveness of SIM across different clinical settings and to explore its applicability in clinical training programs.

In summary, countertransference is a universal and complex phenomenon in the treatment of Borderline Personality Disorder. While countertransference can be a source of emotional strain for therapists, it also holds significant potential for enhancing the therapeutic relationship when effectively managed. Therapist experience, self-awareness, and supervision are critical in mitigating negative emotional reactions and fostering a positive therapeutic dynamic. The integration of theoretical frameworks such as psychodynamic and attachment theory provides important insights into the emotional dynamics that arise in BPD treatment. In addition, innovative interventions like Self-Guided Imagery in Meditation offer promising new approaches for managing countertransference and promoting therapist well-being.

## **DISCUSSION**

The therapeutic work with individuals diagnosed with Borderline Personality Disorder (BPD) presents unique challenges for therapists, particularly in relation to countertransference (CT). As discussed, therapists often experience a range of intense emotional reactions when treating BPD clients, such as frustration, helplessness, and overinvolvement. These responses are not only emotionally taxing but also have significant implications for the therapeutic process. The present discussion critically examines these emotional reactions, the factors contributing to them, and the strategies employed to manage CT in the treatment of BPD.

### **The Influence of Therapist Experience on Countertransference**

One of the most significant factors influencing countertransference reactions is the level of experience of the therapist. Research consistently shows that more experienced therapists report fewer negative emotional reactions to clients with BPD and are more adept at managing their emotional responses. Bhola and Mehrotra (2021) found that experienced therapists were less likely to feel overwhelmed or helpless, which they attributed to greater emotional regulation and familiarity with the challenges posed by BPD. This aligns with the concept of emotional competence, which suggests that therapists develop the ability to differentiate between their own emotional reactions and those elicited by the client over time (Gabbard, 2020).

Inexperienced therapists, by contrast, may lack the emotional distance necessary to manage CT effectively. The emotional demands of working with BPD clients can lead to burnout, frustration, or disengagement from the therapeutic process. Furthermore, therapists' personal histories and vulnerabilities may contribute to more intense countertransference reactions. For instance, therapists who have unresolved attachment issues may be more likely to over-identify with the client's emotional turmoil or, conversely, become emotionally distant when faced with demands for excessive reassurance or validation. This highlights the importance of ongoing supervision and reflective practice to support therapists in managing their emotional responses.

## **The Role of Theoretical Frameworks in Understanding Countertransference**

Understanding countertransference in the context of BPD requires a deeper engagement with the theoretical frameworks that inform the therapeutic relationship. While much of the literature has focused on psychodynamic perspectives, relational and attachment-based theories provide valuable insights into why countertransference reactions are so pronounced in BPD treatment. Theories of attachment, in particular, help explain the intense emotional dynamics that therapists experience with clients who exhibit disorganised attachment patterns or intense fear of abandonment, both hallmarks of BPD.

In the case of BPD, therapists may unconsciously adopt roles similar to primary caregivers, either becoming overprotective or withdrawing, as a result of the client's behaviour triggering these attachment-based dynamics. This relational enactment can intensify countertransference, especially if the therapist's own attachment history resonates with the client's relational patterns. Psychodynamic theories, such as object relations theory, suggest that the therapist's emotional responses are also shaped by internalized representations of past relationships, which influence how they relate to the client.

Integrating these theoretical frameworks into clinical practice is crucial for understanding the complex emotional reactions triggered by BPD clients. By acknowledging the role of attachment dynamics and unconscious relational patterns, therapists can better navigate the emotional challenges of treating BPD and utilize countertransference as a tool for understanding the client's emotional world (Choi-Kain, L. W., & Gunderson, J. G. (2008)). However, there is a gap in the literature regarding the application of attachment theory and psychodynamic models to countertransference in BPD treatment, and further research is needed to explore this connection in greater depth.

## **Strategies for Managing Countertransference**

The management of countertransference is essential for maintaining the therapeutic alliance and ensuring the success of treatment. Supervision remains one of the most effective ways to process and manage CT reactions, especially for less experienced therapists. Through supervision, therapists can gain insight into their emotional responses, receive feedback, and develop strategies for coping with difficult emotional reactions. Additionally, peer consultation and group therapy can provide valuable support in managing the emotional toll of working with BPD clients.

However, despite the importance of supervision, it remains insufficiently explored in the literature how therapists conceptualize and integrate their countertransference reactions into treatment. Few studies have systematically examined how therapists can transform CT into therapeutic interventions. This gap suggests a need for more empirical research on how therapists can use their emotional responses constructively, for example, by engaging in reflective practice or using their reactions to inform case conceptualization.

A promising area of development is the use of Self-Guided Imagery in Meditation (SIM) as an intervention for managing countertransference. Aasaan et al. (2022) found that SIM helps therapists regulate their emotions by fostering greater self-awareness, improving emotional stability, and enhancing personal boundaries. By engaging in meditation, therapists can shift their focus away from the emotional intensity of the therapeutic relationship, thus preventing overwhelming emotional reactions. SIM also promotes self-care by encouraging therapists to engage in healthy practices, such as sleep, exercise, and social connection, which are essential for maintaining emotional well-being. While SIM has shown promise in early studies, further research is needed to evaluate its effectiveness in different clinical settings and to explore how it can be integrated into routine clinical practice.

## **Emerging Interventions and Future Directions**

The growing interest in mindfulness-based approaches to managing countertransference reflects the increasing recognition of the emotional burden that therapists bear when treating clients with BPD. Interventions like SIM offer an innovative and holistic approach to managing emotional responses, but they should not be viewed as a panacea. It is crucial to integrate these interventions with other therapeutic strategies, such as supervision, personal therapy, and reflective practice, to provide a comprehensive approach to managing CT.



Future research should focus on the long-term effects of interventions like SIM, particularly in terms of therapist well-being and treatment outcomes for clients with BPD. Studies examining the impact of such interventions on therapy effectiveness and therapist burnout will be critical for establishing evidence-based guidelines for managing countertransference in clinical settings. Additionally, further exploration is needed into the role of cultural and contextual factors in shaping therapists' emotional reactions to clients with BPD, as well as the development of culturally sensitive interventions.

## CONCLUSION

Working with individuals diagnosed with Borderline Personality Disorder (BPD) presents unique and profound challenges for therapists, particularly in the management of CT. The intense emotional reactions elicited by BPD clients can significantly influence the therapeutic process, impacting both the therapist's well-being and the effectiveness of treatment. While countertransference is often seen as a disruptive force, it can also serve as a valuable tool for gaining insight into the client's emotional world when recognised and appropriately managed.

This review underscores the importance of therapist experience, self-awareness, and supervision in mitigating negative countertransference reactions. More experienced therapists, with their increased emotional regulation and familiarity with the complexities of BPD, tend to manage CT more effectively, leading to improved therapeutic outcomes. Theoretical frameworks, particularly psychodynamic and attachment theories, provide critical insight into the relational dynamics at play, helping therapists understand how their emotional responses may mirror or engage with the client's underlying attachment patterns and unresolved relational conflicts.

Despite the progress made in recognising and managing CT, significant gaps remain in understanding how therapists can transform their emotional reactions into constructive elements of therapy. While supervision and reflective practice are well-established tools for managing CT, the potential of mindfulness-based interventions, such as Self-Guided Imagery in Meditation (SIM), offers a promising, though underexplored, avenue for enhancing emotional regulation and self-care among therapists. These interventions, however, require further empirical investigation to assess their effectiveness across various clinical settings and to establish evidence-based guidelines for their integration into clinical practice.

In conclusion, the management of countertransference is not just a necessary skill for therapists treating BPD; it is central to fostering a therapeutic alliance that facilitates healing and growth for both the client and the therapist. As the understanding of countertransference continues to evolve, integrating both theoretical and practical approaches will be crucial for optimising treatment outcomes and supporting the emotional well-being of therapists. By prioritising research, supervision, and self-care strategies, we can develop a more holistic and effective framework for addressing countertransference in the treatment of Borderline Personality Disorder.

## REFERENCES

1. Aasaan, O. J., Brataas, H. V., & Nordtug, B. (2022). Experience of managing countertransference through self-guided imagery in meditation among healthcare professionals. *Frontiers in Psychiatry*, 13, Article 793784. <https://doi.org/10.3389/fpsyt.2022.793784>
2. Bateman, A., & Fonagy, P. (2016). *Mentalization-based treatment for personality disorders: A practical guide*. Oxford University Press.
3. Bhola, P., & Mehrotra, K. (2021). Associations between countertransference reactions towards patients with borderline personality disorder and therapist experience levels and mentalization ability. *Trends in Psychiatry and Psychotherapy*, 43(2), 116–125. <https://doi.org/10.47626/2237-6089-2020-0083>
4. Bodner, E., Cohen-Fridel, S., & Iancu, I. (2011). Staff attitudes toward patients with borderline personality disorder. *Comprehensive Psychiatry*, 52(5), 548–555. <https://doi.org/10.1016/j.comppsy.2010.10.004>
5. Bohus, M., Stoffers-Winterling, J., Sharp, C., Krause-Utz, A., Schmahl, C., & Lieb, K. (2021). Borderline personality disorder. *The Lancet*, 398(10310), 1528–1540. <https://doi.org/10.1016/S0140->

6736(21)01430-2

6. Chartonas, D., Kyratsous, M., Dracass, S., & Lee, T. (2017). Personality disorder: Still the patients psychiatrists dislike? *BJPsych Bulletin*, 41(1), 12–17. <https://doi.org/10.1192/pb.bp.115.051680>
7. Choi-Kain, L. W., & Gunderson, J. G. (2008). Mentalization: Ontogeny, assessment, and application in the treatment of borderline personality disorder. *American Journal of Psychiatry*, 165(9), 1127–1135. <https://doi.org/10.1176/appi.ajp.2008.07081360>
8. Colli, A., Tanzilli, A., Dimaggio, G., & Lingardi, V. (2014). Patient personality and therapist response: An empirical investigation. *American Journal of Psychiatry*, 171(1), 102–108. <https://doi.org/10.1176/appi.ajp.2013.12121543>
9. Fonagy, P., Gergely, G., Jurist, E. L., & Target, M. (2002). *Affect regulation, mentalization, and the development of the self*. Other Press.
10. Gabbard, G. O. (2020). The role of countertransference in contemporary psychiatric treatment. *World Psychiatry*, 19(2), 243–244. <https://doi.org/10.1002/wps.20746>
11. Gunderson, J. G., Herpertz, S. C., Skodol, A. E., Torgersen, S., & Zanarini, M. C. (2018). Borderline personality disorder. *Nature Reviews Disease Primers*, 4, Article 18029. <https://doi.org/10.1038/nrdp.2018.29>
12. Hughes, P., & Kerr, I. (2000). Transference and countertransference in communication between doctor and patient. *Advances in Psychiatric Treatment*, 6(1), 57–64. <https://doi.org/10.1192/apt.6.1.57>
13. Knaus, S., Grassl, R., Seidman, C., Seitz, T., Karwautz, A., & Löffler-Stastka, H. (2016). Psychiatrists' emotional reactions: Useful for precise diagnosis in adolescence? *Bulletin of the Menninger Clinic*, 80(4), 316–325. <https://doi.org/10.1521/bumc.2016.80.4.316>
14. Lewis, G., & Appleby, L. (1988). Personality disorder: The patients psychiatrists dislike. *The British Journal of Psychiatry*, 153(1), 44–49. <https://doi.org/10.1192/bjp.153.1.44>
15. Linehan, M. M., & Wilks, C. R. (2015). The course and evolution of dialectical behaviour therapy. *American Journal of Psychotherapy*, 69(2), 97–110. <https://doi.org/10.1176/appi.psychotherapy.2015.69.2.97>
16. Reilly, K. T. (2021). *A qualitative study of therapists' experiences of countertransference with borderline personality disorder* [Doctoral dissertation, University of Auckland]. ResearchSpace@Auckland. <https://researchspace.auckland.ac.nz/handle/2292/57982>
17. Tanzilli, A., Colli, A., Del Corno, F., & Lingardi, V. (2016). Factor structure, reliability, and validity of the Therapist Response Questionnaire. *Personality Disorders: Theory, Research, and Treatment*, 7(2), 147–158. <https://doi.org/10.1037/per0000154>
18. Yakeley, J. (2019). Personality disorder: Complexity, countertransference, and co-production. *Medicine, Science and the Law*, 59(4), 205–209. <https://doi.org/10.1177/0025802419880782>
19. Young, J. E., Klosko, J. S., & Weishaar, M. E. (2003). *Schema therapy: A practitioner's guide*. Guilford Press.