



# Analysis of Challenges and Solutions in the Implementation of Cybergogy in Islamic Education in Malaysia

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## **ABSTRACT**

Educational technology is advancing in tandem with the digital era, and its application in Islamic Education has become essential for enhancing the quality of teaching and learning. The Cybergogy approach, integrating pedagogical elements within a digital context, is regarded as one of the most efficacious methods for enhancing the learning experience of students. The implementation of Cybergogy in Islamic Education in Malaysia encounters several challenges, including the digital divide, insufficient technological literacy among educators, limited access to authentic learning materials, and difficulties in maintaining student motivation. This study seeks to identify the primary challenges in implementing Cybergogy in Islamic Education and to explore suitable solutions to address these challenges. The study, employing systematic literature analysis methods, identified that the most efficacious solutions include the expansion of digital infrastructure, enhancement of instructor training, regulation of online Islamic learning content, and the implementation of hybrid learning approaches. The findings of this study are anticipated to aid educators and researchers in enhancing the application of Cybergogy in Islamic Education in Malaysia.

**Keywords:** Cybergogy, Islamic Education, Educational Technology, Digital Challenges, Cybergogy in Islamic Education

# INTRODUCTION

The integration of technology in education is expanding swiftly, particularly following the COVID-19 pandemic, which expedited the shift to digital learning. Within the realm of Islamic Education, this transformation resulted in alterations to teaching and learning methodologies, particularly through the implementation of Cybergogy, a pedagogical approach that integrates digital technology into the educational process [20]. This method enables educators to utilize contemporary technologies, including interactive video, gamification, virtual reality (VR), and Islamic learning applications, in the instruction of subjects such as the Quran, Hadith, Fiqh, and Akidah [4]. The implementation of cybergogy in Islamic Education in Malaysia encounters numerous challenges, including the digital divide, insufficient technological proficiency among educators, and obstacles in verifying the authenticity of online Islamic learning resources[15]. This study seeks to examine the primary challenges associated with the implementation of Cybergogy and to propose effective strategies to enhance its efficacy in Islamic Education.

# **Review of Literature**

The evolution of Islamic education has been significantly influenced by the advent of digital technologies, particularly following the COVID-19 pandemic, which expedited the shift to online learning. Cybergogy, a pedagogical approach in a digital context, has been implemented in Islamic education to enhance the efficacy of knowledge transmission and reinforce students' comprehension.

A comparative analysis of countries such as Saudi Arabia and Turkey, which have successfully implemented cybergogy in Islamic education, can offer a global perspective to the study. The education system in Saudi



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Arabia prioritizes Islamic studies and integrates digital tools to improve the learning experience. The Vision 2030 initiative of the country seeks to diversify and modernize multiple sectors, including education, through the integration of advanced technologies to enhance student learning outcomes. In Turkey, institutions such as Al Falaah Academy have adopted digital platforms to provide Islamic education, integrating traditional teachings with contemporary technology to serve a global student population.

Comprehending the interplay among pedagogy, andragogy, and heutagogy is essential within the framework of Islamic education. Pedagogy denotes the art and science of educating children, distinguished by a teacher-centered methodology in which students rely on the instructor for direction. Andragogy, conversely, concentrates on adult education, highlighting self-direction and the incorporation of learners' experiences in the learning process. Heutagogy enhances these concepts by advocating for self-determined learning, wherein learners exhibit significant autonomy and accountability for their educational trajectories. In Islamic education, these principles can be utilized to cultivate a more comprehensive approach that addresses various learning phases and encourages lifelong learning. Integrating heutagogical principles into Islamic education can foster critical thinking, self-reflection, and a profound personal engagement with the material, consistent with the objective of cultivating well-rounded individuals [18].

The implementation of Cybergogy in Islamic Education, particularly in Malaysia, encounters several challenges, including the digital divide, insufficient technological literacy among educators, limitations of teaching modules, and the credibility of online resources. This review employs a systematic literature analysis to delineate these challenges and suggest suitable solutions. The study's findings indicate that enhancing digital infrastructure, providing teacher training, developing interactive modules, and regulating Islamic digital resources are essential measures to address these challenges. This study aims to assist educators, policymakers, and educational institutions in enhancing the implementation of Cybergogy in Islamic Education.

## Concepts and Challenges of Cybergogy in Islamic Education

Islamic education is an ongoing endeavor to convey Islamic knowledge, skills, and appreciation rooted in the Quran and al-Sunnah, aimed at shaping attitudes, personality traits, and perspectives as a servant of Allah, responsible for personal, societal, environmental, and national development to attain goodness in this life and eternal well-being in the hereafter. Cybergogy is a methodology that integrates pedagogy, andragogy, and heutagogy within a digital learning context, heralding significant transformations in 21st-century education. This method can be employed in Islamic Education to facilitate online learning of the Al-Quran, Hadith, Akidah, and Fiqh through interactive videos, gamification, and 3D simulations for worship practices such as Hajj and Umrah. Islamic education, historically reliant on conventional methods, can now be enhanced through digital applications such as Google Classroom, Moodle, YouTube, and Islamic learning platforms that offer credible reference materials [15]. Numerous studies have identified significant obstacles in the execution of Cybergogy within Islamic Education:

# Digital Disparity and Technological Accessibility

A primary challenge in employing Cybergogy for Islamic Education is the digital divide and accessibility to technology. Access to digital devices and stable internet connections is not universally available to all students and instructors, particularly among individuals in rural regions or from low-income backgrounds [16]. This results in a disparity in the learning experience, wherein some students benefit from technological conveniences, while others are disadvantaged by insufficient resources. The digital divide continues to pose a significant obstacle to the implementation of Cybergogy in Malaysia, particularly for students from rural regions and low-income demographics [16]. Access to reliable internet, electronic devices, and high-quality educational resources continues to be a substantial issue.

#### **Insufficient Technological Proficiency among Educators**

The digital literacy proficiency of Islamic Education teachers presents a significant challenge. Research indicates that while the utilization of technology by Islamic Education lecturers in polytechnics is substantial, their proficiency in integrating technology for instructional purposes remains inconsistent. Educators with



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limited exposure to learning applications such as Google Classroom, Webex, and Kahoot may encounter challenges in effectively delivering instruction via digital platforms. The deficiency in training and exposure to digital technology among educators hinders the effective integration of Cybergogy in Islamic Education. Research indicates that a significant proportion of Islamic Education instructors are inadequately trained in educational technologies, resulting in challenges in adapting to the Cybergogy methodology [15]. Educators lacking digital competencies often resort to traditional pedagogical approaches, which may be less engaging for students in the current digital era.

# **Veracity of Digital Educational Materials**

A further challenge is the authenticity of online Islamic educational resources. The information present in the digital realm is largely unregulated, allowing for the propagation of inaccuracies or content that contradicts the principles of the Ahlus Sunnah Wal Jamaah faith. Students exposed to learning materials from unverified sources may encounter confusion regarding the authentic teachings of Islam. Consequently, rigorous oversight is essential to guarantee that the content utilized in digital education is genuine and derived from authoritative scholars. Not all online Islamic learning resources are assuredly authentic, potentially resulting in the dissemination of misinformation or contravening the principles of the Sunnah Wal Jamaah. Consequently, religious institutions must oversee the digital resources utilized in Islamic education.

# **Insufficient Engagement in Digital Education**

The challenge of effectively delivering Islamic Education interactively via digital platforms requires attention. Islamic education encompasses elements that necessitate profound understanding, including Fiqh, Tafsir Al-Quran, and Hadith. Online learning lacking effective interaction can hinder students' comprehension of abstract concepts. The absence of interactive elements may diminish the efficacy of learning and lead to a decline in student engagement with the subject matter.

Moreover, student motivation and discipline in digital learning are frequently addressed concerns. Research indicates that online learning may result in diminished student motivation owing to insufficient social interaction and the absence of physical teacher presence. Students may struggle to sustain focus and engagement in learning sessions when they cannot interact directly with teachers and peers [1].

Moreover, time may be squandered due to content that lacks relevance to the context of Islamic Education. Individuals utilizing the internet for educational objectives frequently encounter distractions from advertisements, videos, and extraneous links, which diminish concentration and study duration. For instance, when seeking interpretations of the Quran, individuals may be inclined to view unrelated content, thereby compromising the quality of their learning [3]. This inefficiency may lead to a decline in students' interest and motivation to learn, subsequently affecting their long-term success in Islamic education [10]. Online learning diminishes students' focus and motivation, particularly in subjects necessitating extensive discussion and profound comprehension, such as Tafsir and Fiqh [5].

# RESEARCH METHODOLOGY

This study adopts a qualitative approach through a systematic literature review (SLR) to analyze the challenges and solutions in the use of Cybergogy for Islamic Education in Malaysia. The review involves a rigorous analysis of existing academic and professional sources to gain insights into the effectiveness, barriers, and potential strategies for integrating Cybergogy into Islamic Education. The research process consists of four key stages:

# **Identification of the Research Question**

The primary research question guiding this study is:

"What are the challenges and solutions in implementing Cybergogy for Islamic Education in Malaysia?"



This question aims to explore the obstacles faced by educators, students, and institutions in adopting Cybergogy while identifying practical solutions to enhance its implementation

#### Literature Search and Selection of Studies

A comprehensive literature search was conducted across various academic databases, including Google Scholar, Scopus, and ScienceDirect. The search strategy involved using specific keywords and Boolean operators to refine relevant studies. The selected keywords included:

- "Cybergogy"
- "Islamic Education"
- "Digital Learning"
- "Technology in Education"

Studies that specifically focus on Islamic Education, technology integration, and digital pedagogy were prioritized, ensuring a relevant and comprehensive dataset for analysis.

# **Data Extraction and Analysis**

Relevant studies were reviewed and key information was extracted, focusing on:

- Challenges in implementing Cybergogy in Islamic Education.
- Best practices and successful case studies in technology-enhanced learning.
- The impact of digital learning tools on student engagement and comprehension.
- Policy and institutional frameworks influencing the adoption of Cybergogy in Malaysia.

A thematic analysis was conducted to categorize the key findings into challenges, solutions, and recommendations.

## **Synthesis and Interpretation of Findings**

The collected data were systematically synthesized to:

- Compare different perspectives on Cybergogy's effectiveness in Islamic Education.
- Highlight barriers such as digital divide, lack of infrastructure, and pedagogical limitations.
- Identify successful strategies that could be adapted for Malaysian educational institutions.

Through this process, the study provides a comprehensive understanding of the challenges faced by Islamic educators in implementing Cybergogy while presenting viable solutions to enhance its adoption in the Malaysian context.

This methodology ensures a structured and evidence-based approach in evaluating the role of Cybergogy in Islamic Education, contributing to future research and policy development.

# CONCLUSIONS

This study identified several significant challenges in the application of Cybergogy within Islamic Education, based on a literature review. A primary challenge is the digital divide, affecting students from low-income



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households. Many students lack access to digital devices, including computers, tablets, or smartphones, as well as a reliable internet connection in rural regions. This results in a disparity in the educational experience, wherein certain students benefit from technological conveniences, while others withdraw due to insufficient resources.

Furthermore, the challenges identified include the deficiency of skills among Islamic Education teachers in utilizing digital technology. Numerous educators continue to depend on conventional teaching methodologies due to insufficient training in utilizing digital learning platforms such as Google Classroom, Moodle, and various Islamic applications. The deficiency in technological literacy among educators obstructs the effective execution of Cybergogy and diminishes the potential for innovation in education.

A significant concern is the authenticity of online Islamic educational resources. In the expanding digital realm, diverse religious information is readily accessible via the internet. Nonetheless, not all sources are genuine and precise, raising concerns regarding the dissemination of teachings that diverge from the principles of the Sunnah Wal Jamaah. The absence of regulation regarding online learning resources may subject students to unverified instruction, potentially resulting in misconceptions of Islamic teachings.

# Strategies for Implementing Cybergogy in Islamic Education

To guarantee the efficacy of Cybergogy in Islamic Education, various strategic measures must be implemented to address the identified challenges. Key measures for implementation include enhancing digital infrastructure, providing technology training for educators, regulating Islamic digital resources, and adopting a hybrid learning model.

Enhancing digital infrastructure is a paramount measure, particularly for students from low socioeconomic backgrounds. Governments and educational institutions must actively facilitate the expansion of access to digital devices and reliable internet connectivity. This aims to guarantee that all students, irrespective of geographic location or socioeconomic status, can access the convenience of digital learning. Selwyn's research [16] highlights that the digital divide significantly impedes the efficacy of online education, particularly in rural regions. Consequently, the expansion of device subsidies, complimentary internet access, and public Wi-Fi networks is essential to promote student engagement in technology-driven education.

The Industrial Revolution 4.0, marked by the incorporation of advanced technologies like artificial intelligence (AI), has induced substantial changes across multiple sectors, including Islamic education [12]. In Malaysia, artificial intelligence has facilitated effortless access to the information within the Quran and Hadith, enhancing the efficacy of instruction and learning in Islamic education. Moreover, AI contributes to the provision of customized learning materials that address students' needs and enhance educational outcomes.

Moreover, technology training for educators is a crucial component to guarantee the efficacy of Cybergogy in Islamic Education. Educators with limited proficiency in educational technology frequently encounter challenges when utilizing digital learning platforms like Google Classroom, Moodle, and various Islamic applications. Consequently, it is essential to implement regular courses and professional training on the application of technology in education to enhance the digital literacy of teaching personnel. Rahman et al.'s study [15] demonstrated that educators receiving consistent training were more inclined to incorporate digital methodologies in their classrooms, thereby enhancing the interactivity and efficacy of learning.

The legitimacy of online Islamic learning resources requires serious consideration. Religious entities, including the Department of Islamic Development Malaysia (JAKIM) and Islamic universities, ought to assume a more assertive role in overseeing digital content to guarantee that the educational resources employed are genuine and align with Islamic teachings. A study by Hashim & Yusof [9] indicated that the proliferation of inauthentic teachings via digital platforms is escalating, thereby endangering students with misinformation. Consequently, the creation of a repository for Islamic educational materials, governed by religious and academic authorities, is essential to guarantee that only high-quality and authoritative content is utilized as a reference in digital learning.



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A blended learning approach is proposed as a more adaptable and equitable alternative in Islamic Education. This method integrates online and face-to-face education, enabling students to obtain practical instruction from educators while leveraging the benefits of digital technology. Ahmad & Hassan [4] assert that the hybrid approach is more effective in enhancing students' comprehension by balancing social interaction with the utilization of interactive digital materials. The adoption of this educational model will guarantee that students do not excessively depend on online learning alone, while still reaping the advantages of traditional, more interactive, and comprehensive learning sessions.

The implementation of Cybergogy in Islamic Education necessitates support from the government, educational institutions, faculty, and religious organizations to enhance its effectiveness. Enhanced digital accessibility, consistent teacher training, regulation of online Islamic resources, and a hybrid learning model position Cybergogy to elevate the quality of instruction and learning in Islamic Education, thereby maintaining its relevance in the digital era.

Cybergogy, a framework that enhances learning and fosters competence in a virtual setting, presents both challenges and opportunities for Islamic education. The integration of cyber-physical learning in Higher Education Institutions (HEIs) provides numerous opportunities for collaboration, information acquisition, and intellectual discourse [6]. Nonetheless, certain challenges emerge within the realm of Islamic education. A significant challenge is the necessity to reconcile technological integration with cultural and religious sensitivities. Islamic educational institutions must adeptly manage the utilization of digital tools while upholding Islamic core values and principles. Moreover, numerous Islamic Studies educators lack formal pedagogical training in digital technology, leading to instructional methods that may fail to effectively engage students in an online setting [7].

Various solutions have been suggested to tackle these challenges. The implementation of the Lesson Review and Open Approach methodology has demonstrated potential in enhancing pedagogical practices, transitioning from conventional teacher-centered methods to student-centered approaches that prioritize critical thinking and self-directed learning [7]. Moreover, cultivating digital competencies in both educators and students is imperative. Research has validated the relevance of the DigComp 2.1 framework within Islamic education, indicating its capacity to facilitate the incorporation of digital competencies [2]. Cybergogy poses challenges to Islamic education, yet it simultaneously provides opportunities for innovation and enhancement. Islamic educational institutions can harness the advantages of cybergogy by emphasizing teacher professional development, harmonizing technology integration with Islamic principles, and cultivating digital competence, all while upholding their fundamental values and educational goals.

In conclusion, although Cybergogy offers numerous advantages in enhancing the efficacy of Islamic Education pedagogy, several challenges must be addressed to guarantee its success. Enhancing access to technology, offering training for educators, regulating digital content, and adopting more interactive pedagogical approaches can facilitate the more effective implementation of Cybergogy in Islamic Education. These measures are crucial for maintaining the relevance of the Islamic education system and equipping it to confront the challenges posed by the expanding digital landscape.

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