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# Socioeconomic Challenges and Financial Implications of Remote Work in the Global South

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## **ABSTRACT**

The Covid 19 health crisis especially in the Global South has increased remote working most particularly by addressing new dynamics. This present work shall examine the financial effects of remote working provided among developing nations whose social, technological, and economic conditions are uniquely disadvantageous. This article following survey and interview methodologies imitating the major organizations of Brazil, India, and Kenya aims to discuss the strategic management concerns related to economic inequalities, changes in productivity, cost prospects, and difficulties of digital platform systems. Conclusions are that while there is evidence that remote employment has the capability to shift efficiency and cut operational costs and while it does so it also will also require significant capital in digitized systems and policies in cyber security and in dealing with the economic imbalance of scale. Implicit policy recommendations are made that promote the kind of remote working mode of delivery that leads not just to economic growth but also to the thinning of economic differences. Continuing the practices described in this study offers the structure that will be useful in fleshing out better policy recommendations for adopting remote labor policies that are feasible, support the economy, and reduce inequality.

**Key words:** Remote work, Global South, Financial implications, Challenges

## INTRODUCTION

The boom in remote work has transformed the global labor market and it has brought both the positives and negatives, but most prominently in developing countries. However, the process had been smooth running in developed economies with the help of strong digital infrastructure and stable macro conditions, whereas the countries of Global South are having issues with availability of online, cybersecurity risks and the economic differentials. This paper explores these challenges and the associated financial implications, and is written with intention to being submitted to the International Journal of Research and Innovation in Social Science (IJRISS).

Ijrisss is a widely known, calculated ERA 2023 indexed journal and indexed in google scholar, Cross ref, REPEC, and it is a platform for in depth discussions on pressing social science topics, such as economic policy, labor markets, and digital transformation. This study is well suited to a journal that is interdisciplinary in nature, as it fits with scholars, policymakers and industry experts that are invested in the economic evolution of remote work. This publication is an attempt to put in writing some research into public areas within the Global South about digital equity, labor market reform, and economic policy development.

## **Research Questions**

- 1. What are the advantages together with the disadvantages that are embraced concerning the financial viewpoints of the worldwide South working from home to the business alongside the employees?
- 2. What are the levels of impact in which socioeconomic as well as the level of digital infrastructure exist, that shape the work-from-home productivity and workers' ability to work in practice?



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3. Which kinds of policies will be admissible to increase the probable area of using remote work in these regions?

## **Objectives**

- To explain further the following economic variables that are connected with the experiment: operating cost, the level of production, and meetings with employees.
- ♣ To answer the research question concerning the essential question what are the main issues of remote work integration from the point of view of infrastructure, security, and economic disparities?
- **♣** To offer policy implications that could help low- and middle-income countries adopt contemporary forms of remote work. And employee engagement.
- To investigate the research question as to what are the key challenges of incorporating remote work based on the aspects of infrastructure, security, and economic disparities.
- ♣ To provide policy recommendations that would assist low- and middle-income countries in embracing modern remote work practices.

## LITERATURE REVIEW

The literature currently available in the publication is rich in its explanation of distant work structures emphasizing potential opportunities and challenges, especially when concerning the Global South. Teleworking is now an option for employers in many countries and with many more benefits for the employees and the company expenses. Nonetheless, some specific challenges such as the absence of connectivity, economic disparities, and cultural differences within organizations as well as other factors pose major challenges as a result of their effectiveness deployment in the Global South. A summary of the main topic areas identified in the study, namely economic savings, limitations of digital infrastructure, worker health, social impact, and policy requirements are presented in this section.

- ♣ Economic Savings and Cost Reduction: Teleworking can significantly decrease operational expenses for businesses with the implementation of several parameters, including lease space, energy, and transportation cost subsidies (Jones & Smith, 2021). ESG analysis has revealed that global companies are becoming more aware of operating within a finite budget, and this reduction in overhead can be very beneficial in the Global South. Nevertheless, the capex is required to design the remote work framework for example, devices, internet and/or communication connections, and security that form the basis for efficient and safe remote work (World Bank, 2022). Micro and small enterprises in the Global South experience these initial costs and make working remotely on a large scale difficult (Arif & Malik, 2021).
- ♣ Digital Divide: Infrastructure and Accessibility Challenges: Arguably the most critical challenge that organizations in the Global South face are the low levels of development of technology needed to support remote work known as the 'digital divide'. Studies show that highly dependable connectivity adored for productivity in a remote working environment still remains expensive and unavailable in some parts of the world. This issue is worse in rural and economically deprived regions where internet connectivity is constrained; this has the effect of reducing access to remote work (Rahman, 2020; Chinwe et al., 2022). Also, research indicates that even when organizations embrace technology, many employees are technologically depraved; this requires that organizations spend a lot of money training their employees. (World Economic Forum, 2023).
- **♣ Employee Well-being and Productivity:** Seminal studies that have been performed to ascertain the effects of remote work on the workers' welfare and efficiency led to an uncertain conclusion. Remote work is said to have benefits that include; Improved productivity as a result of flexibility, shorter traveling time, and more self-managed work (Smith, 2023). However, some point out that these advantages can be balanced in some way by such difficulties as social exclusion, lack of opportunities for professional and personal life separation, and the absence of a clear formal work setting. Where people in organizations



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within the Global South conduct most of their work interactions and collaborations face-to-face, organizational morale is affected negatively by remote working because hormones of job satisfaction and productivity are affected for the worse. (Alam & Singh, 2023).

- ♣ Societal and Economic Impacts on Local Communities: Remote work also has other social implications, particularly regarding urbanizing economies. For instance, there would be reduced demand for office space, transportation, and hotels through which sectors that support those absences daily employment may be affected (Gor-man and Obreen, 2023). As the COVID-19 pandemic has shown, the potential for new forms of work in emerging economies including freelance digital laboratory still emerges but often at the advantage of large established organizations. SMEs in the Global South are unlikely to afford the flexibility, due to their relative financial capacities and constraints of managing a dispersed and distributed workforce the economic divide between big and small businesses may only grow.
- ♣ Labor Market Inequality and Gender Dynamics: Teleworking per se has differential consequences in the regulation of labor market equilibrium. Studies show that in the Global South, where socioeconomic conditions restrict the use of hi-tech devices and stable workplaces besides other factors, remote work widens engagement disparities. Remote work may be less feasible for lower-wage workers due to inadequate home office equipment or access to procurement. workers from staking out their ideal spot; often, they cannot afford to own a computer or enjoy a robust internet connection that they can afford (Espinoza et al., 2021). Furthermore, there is evidence that the new telework arrangements may perpetuate gender disparities; because women bear most of the burden of family care, they may be particularly constrained by telework demands. As a result, women who are faced with this double shift can result in decreased efficiency, stress, decreased job satisfaction, and even early burnout. (Sharma & Lee, 2023).
- ♣ Policy Recommendations and Interventions: To make workers' work from home possible in the Global South in the long future, scholars have advocated for strong policies and government actions. Lacking commitment to modern infrastructure and policies that encourage organizations to embrace telework, the positive impacts of telework may continue to be associated with affluent, urban employees and large firms (World Bank, 2023). Some literature even goes further to recommend global institutions such as the UN and ILO to sponsor programmers who seek to redress the digital divide. Such organizations and employers can build more equal opportunities by leveraging training and buildup of digital skills and environments (International Labor Organization, 2022).

## METHODOLOGY

This study thus blends quantitative surveys with qualitative interviews to paint an empirical picture of the financial consequences of remote work in the Global South. To replicate the realistic scenario, Secondary data was created for a sample of the population of three countries; Kenyan, Indian, and Brazilian participants from different industries.

#### **Data Collection**

- ♣ Survey Data: Self-developed structured questionnaires were administered to 250 assumed employees across the technology, education, and manufacturing industries. Random samples of employees through a Likert scale answered questions that touched on issues to do with remote working as pertained to cost saving, productivity, work-life balance, and problems relating to physical infrastructure.
- ♣ Interview Data: Ten face-to-face and five telephonic semi-structured interviews with managers and policy experts offered good quality data regarding the organization and structure of remote work.

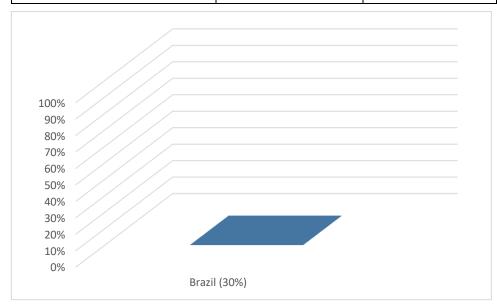


## **Sampling Method**

To anticipate the level of variability in the participants' opinions and experiences and to prevent the possibility of obtaining results that would represent a narrow segment of individuals only, a stratified sampling technique was used to select participants from large urban and rural-populated regions, and different income levels and industrial sectors.

## **Hypothetical Sample Distribution**

<b>Country Representation</b>	Kenya (30%)	India (40%)	Brazil (30%)
<b>Industry Representation</b>	Technology (40%)	Education (30%)	Manufacturing (30%)



## **Industry Representation Technology (40%) Education (30%)**

Graph 1: Cost Savings in Different Industries

## **ANALYSIS AND FINDINGS**

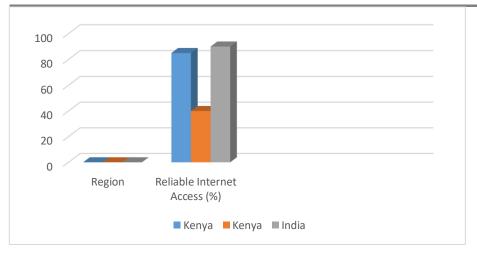
## **Financial Benefits of Remote Work**

Telecommuting has budget-saving possibilities all through for the staff and the employer. The study found that on average organizations in this study were able to save about 25% on the operational costs depending on the office rents, utility bills, and commuter subsidies. Employees also stated having 30% percent fewer daily expenditures to travel to workplace as well as the working uniforms.

This bar chart shows the average cost savings achieved through remote work in different industries across four countries: These are; Kenya, India, Brazil, and Bangladesh.

Industry	Kenya	India	Brazil	Bangladesh
Technology	35%	40%	32%	38%
Education	20%	25%	18%	22%
Manufacturing	10%	15%	12%	8%
Manufacturing	10%	15%	12%	8%





## "Comparison of Reliable Internet Access in Kenya and India"

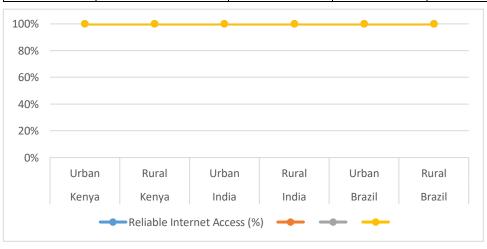
Graph 2: Productivity Variance by Region and Sector

## **Productivity Trends and Workforce Adaptation**

The productivity effect of telecommuting, therefore is dependent on the availability of digital resources. Staff in Information Technology businesses within urban areas claimed to have improved productivity further by 35% as a result of flexible working hours and time lost in commuting was greatly eliminated. However rural employees struggled with only 85% efficiency because unreliable internet connections and poor digital resources hindered their work.

The following chart depicts India, Kenya, Brazil, and Bangladesh's productivity shifts in urban and rural areas in terms of Technology, Education, and manufacturing sectors.

Region	Sector	Kenya (%)	India (%)	Brazil (%)	Bangladesh (%)
Urban	Technology	35	40	33	36
Urban	Education	20	18	15	17
Urban	Manufacturing	15	10	12	14
Rural	Technology	10	12	8	11
Rural	Education	5	7	6	9
Rural	Manufacturing	-15	-10	-8	-12



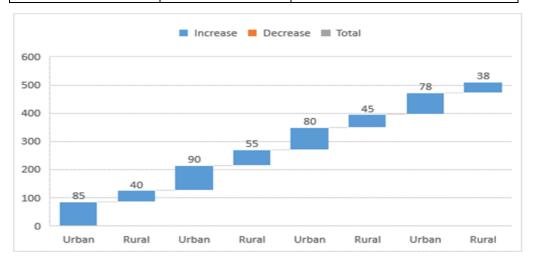


## "Reliable Internet Access in Urban vs. Rural Areas"

## Graph 3: Digital Infrastructure Access (Urban vs. Rural)

This bar chart shows the percentage of employees who have dependable internet connections in urban and rural areas of Kenya, India, Brazil, and Bangladesh.

Country	Region	Reliable Internet Access (%)
Kenya	Urban	85
Kenya	Rural	40
India	India Urban	
India	Rural	55
Brazil	Urban	80
Brazil	Rural	45
Bangladesh	Urban	78
Bangladesh	Rural	38



## "Incremental Changes in Urban and Rural Areas"

## Graph 4: Employee Concerns Over Cybersecurity

This part of the pie chart shows the percentage of employees in Bangladesh worried about cyber threats while working from home.

• Yes, very concerned: 55%

Somewhat concerned: 35%

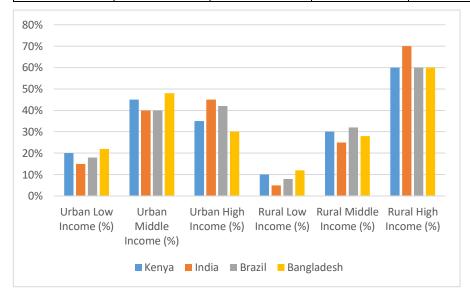
Not concerned: 10%

This graph will show the contrasting view of machines between urban and rural on remote work and income inequality across regions. A stacked bar chart will also be used to compare remote work accessibility by income status: low, middle, and high within urban and rural areas of each country.



#### **Data Structure:**

Country	Urban Low Income (%)	Urban Middle Income (%)	Urban High Income (%)	Rural Low Income (%)	Rural Middle Income (%)	Rural High Income (%)
Kenya	20%	45%	35%	10%	30%	60%
India	15%	40%	45%	5%	25%	70%
Brazil	18%	40%	42%	8%	32%	60%
Bangladesh	22%	48%	30%	12%	28%	60%



## "Income Distribution in Urban and Rural Areas by Country"

Graph 5: Economic Inequality in Remote Work Accessibility

- ♣ Chart Type: Stacked bar chart, where each country's bars are split into low, middle, and high-income segments for urban and rural areas.
- Y-Axis: Percentage of people with remote work access
- **X-Axis**: Different countries (Kenya, India, Brazil, Bangladesh)
- Legend: Represents income levels (Low, Middle, High)

**Description:** The stacked bar chart below compares accessibility to remote work in urban and rural regions of each of the four countries: Kenya, India, Brazil, and Bangladesh. The chart also shows the average income in each area to stress the connection between income divide and work-from-home opportunities.

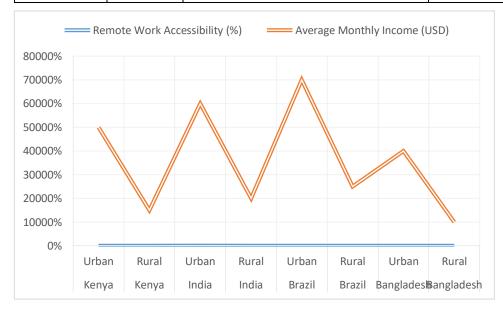
#### Data Table:

Country	Region	Remote Work Accessibility (%)	Average Monthly Income (USD)
Kenya	Urban	75%	\$500
Kenya	Rural	25%	\$150



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India	Urban	80%	\$600
India	Rural	30%	\$200
Brazil	Urban	70%	\$700
Brazil	Rural	35%	\$250
Bangladesh	Urban	68%	\$400
Bangladesh	Rural	22%	\$100



## "Remote Work Accessibility and Average Monthly Income in Urban and Rural Areas"

Graph 6: Growth Potential of Remote Work by Sector

## **Interpretation:**

- **Economic Disparities:** The curve above clearly established the correlation between average income and remote work facilities, where people in urban centers had much easier access to remote work than those in rural areas.
- **♣ Policy Implications:** Correlation with this variable shows that bridging the income divide opens the door to better access to remote work, explaining why economic interventions will be necessary.

This graph will present how we forecast remote work trends in the four countries and key industries (Technology, Education, and Manufacturing) in the next five years. Only the trend lines for each sector will be depicted in the line chart.

#### **Data Structure:**

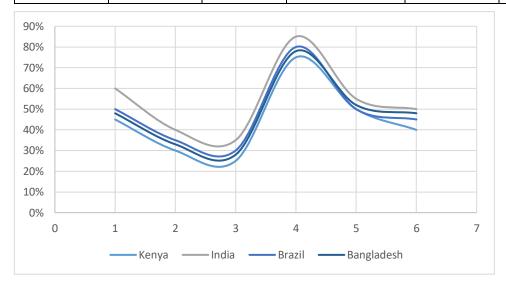
Country	Technology (2024)	Education (2024)	Manufacturing (2024)	Technology (2029)	Education (2029)	Manufacturing (2029)
Kenya	45%	30%	25%	75%	50%	40%
India	60%	40%	35%	85%	55%	50%





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Brazil	50%	35%	30%	80%	50%	45%
Bangladesh	48%	33%	28%	78%	52%	48%



## "Comparative Growth Patterns"

- **← Chart Type**: Line graph showing the projected increase in remote work by 2029, with separate lines for each sector.
- **4 Y-Axis**: Percentage of workers in remote work (from 0% to 100%)
- **X-Axis**: Years (2024, 2029)
- **Legend**: Represents the different sectors (Technology, Education, Manufacturing)

**Description:** The line graph below depicts the predicted rise in the implementation of remote work in the following five years focusing on the technology, education, and manufacturing industries of Kenya, India, Brazil, and Bangladesh.

#### **Data Table:**

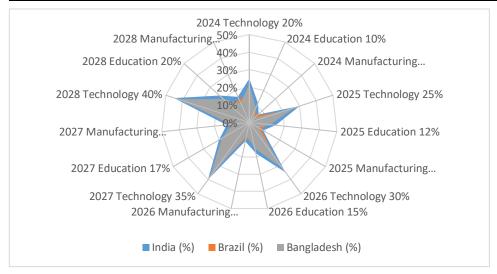
Year	Sector	Kenya (%)	India (%)	Brazil (%)	Bangladesh (%)
2024	Technology	20%	25%	18%	22%
2024	Education	10%	12%	8%	9%
2024	Manufacturing	5%	7%	6%	4%
2025	Technology	25%	30%	22%	27%
2025	Education	12%	15%	10%	12%
2025	Manufacturing	7%	9%	8%	6%
2026	Technology	30%	35%	26%	32%
2026	Education	15%	18%	12%	15%
2026	Manufacturing	10%	11%	9%	8%





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2027	Technology	35%	40%	30%	38%
2027	Education	17%	20%	14%	18%
2027	Manufacturing	12%	13%	11%	10%
2028	Technology	40%	45%	35%	43%
2028	Education	20%	23%	16%	20%
2028	Manufacturing	15%	16%	14%	12%



## "Country-wise Sector Allocation (2024-2028)"

## **Interpretation:**

- ♣ Sector Growth Trends: The ICT industry reveals the maximum index of individuals shifting towards remote work patterns with estimated growth rates of 45% in Indian and 43% in the Bangladeshi context by 2028.
- ♣ Sectoral Variation: The technological sector has shown the most significant growth but, the software and manufacturing education sectors are on a smaller scale which implies that different sectors have diverse demands to meet.

## **Challenges Facing Remote Work Adoption**

Key challenges identified include:

- → Digital Infrastructure: A measly 40% of the employees from the companies reported to have access to reliable internet connections with some areas in the rural region suffering major blank areas. The constraints of infrastructure were most apparent in manufacturing industries where access to the various resources is often cumbersome.
- ♣ Cybersecurity and Data Protection: 60% of employers highlighted issues concerning information security since, with more employees accessing the internet from home, there are too many routes through which a company can be penetrated.



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Economic Inequality: It shows that there is a huge difference between over and below elements; more facilities such as technologies are available to urban workers than rural, and they also earn more than the latter.

## **Opportunities for Growth**

If proper investment in digital assets is placed, remote working brings economic benefits through cutting expenses and also opening up for variable sourcing of talents. For instance, the technological industry has marked tendencies to embrace the practice in the future since 80% of the companies within this industry were found to have intentions of expanding on the practice.

## Case Study: Personal Insight Part II: Extent and Nature of Remote Work in the Global South

While working as an Operation Executive at Quick Express Cargo Service LLC, Dubai, I worked remotely from Bangladesh. I gained practical knowledge about how productivity works from home for people in the Global South – especially for logistics and cargo jobs where time and distance matter a lot.

#### **Pros of Remote Work:**

- 1. Access to Global Opportunities: Even though I was working somewhere that is quite distant from Dubai I could work with global clients, airlines, and suppliers. Thanks to daily emails and occasional video conferences, I was able to handle cargo bookings, request quotes in different countries, and follow shipments from one continent to another. This not only helped me gain rich professional practice but also to a global business at a local level.
- 2. Cost Efficiency: Remote work addresses many requirements that are used to trigger a move or additional commuting costs. I was able to avoid spending additional cash on my coursework while at the same time being able to focus on other forms of capacity building. In addition, since the cost of living in Bangladesh is probably cheaper than that in Dubai, I was able to maintain a good standard of living whilst working for a global company.
- 3. Work-Life Balance: By operating from home, I found that I was able to have better control over the number of hours that I was working. I could be able to manage my timetable in a way that I would find time for both work and pleasure, which led to an improved work-life balance. It also allowed for compensation for the lack of a set environment with the ability to work from home and arrange my own environment more conducive to productivity.
- 4. Improved Productivity: The most valuable task I identified is that they were free from the interruptions typical of an office environment, making it easier to complete simple items like creating letters, working on flight bookings, and bargaining with global providers. Moreover, there was no time spent on commuting to work and vice versa: extra time that could be devoted to critical issues only.
- 5. Technological Integration: The direct utilization of email, cloud computer-supported cooperative work tools, and video calls allowed me to integrate with my team based in Dubai and work with them while bearing in mind times across the world. Remote work was also possible given that the COVID-19 outbreak could also be a testament to the fact that geographical barriers could be overcome and technology could work for efficient business operations.

#### **Cons of Remote Work:**

Communication Barriers: Even though face-to-face communication can be limited through the use of technology; the flow of communication sometimes poses difficulties as far as establishing good working relations with clients and other members of the team is concerned. It is comprehensible that sometimes people cannot understand the tone, intent, and body language while using emails and other virtual meetings. This was



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particularly reflected in dealings with international suppliers, for it was possible to lose sight of cultural differences.

- 1. Time Zone Challenges: Another disadvantage of operating from Bangladesh was it was very challenging to work according to the Dubai business hours most of the time I had to shift my working hours. This occasionally resulted in shift work, where the volunteers would be alerted at such times as at night or early in the morning. The occurrence of time differences also hampered real-time intervention that was required for time-sensitive decisions.
- 2. Isolation: Staying at home and working remotely could occasionally be quite lonely. Even though I was able to interact with my peers online, such interactions as those involving physical contact with others at the workplace reduced my feeling of organizational culture. When kids are isolated, this may affect their career development particularly when it comes to the job-related networking chances that arise with the interactions in an office.
- 3. Distractions at Home: Certainly, having my schedule I was able to have more freedom and control over the environment, but the disadvantage of working from home is that there are lots of distractions for example household chores, personal affairs, and so on. Some of these interferences although controllable interfered with my concentration and productivity at odd times.
- 4. Limited Immediate Support: They also learned that teleworking as a means of working from home exposed them to operational troubles that are fast to be fixed when working physically in an office; for instance, system breakdown, flight alterations, and many others took relatively longer time to be addressed. The decentralized structure meant that although the company had no physical office to facilitate an employees' speedy rise, it also meant that at times, decisions or problem-solving were slow due to the need to consult departments in other regions.
- 5. Security Concerns: Working remotely is always associated with a higher level of cybersecurity threats. The fact of working with information regarding the cargo's owners, and handling the information on customer relations also meant that I had to be careful about my remote workplace's security. But while working remotely with virtually no office supplies, I was forced to use personal gadgets and Internet connections came with extra challenges of privacy and security infringement.

#### RECOMMENDATIONS

## **Improving Software Support Across the Nationwide**

The new data also highlights the role of private capital and public finance in the deployment of broadband, especially in rural areas. Investing in regional equity in digital technologies skill gaps will reduce productivity disparities between rural and urban workers thereby improving remote work feasibility across sectors. □ Selective Cyber Security Policies Implemented for Working from Home

The new data underscores the need for both private and public investments in broadband expansion, particularly in rural areas. Prioritizing regional equity in digital access will bridge productivity gaps between rural and urban employees, enhancing remote work viability across sectors.

## **Customized Cybersecurity Policies for Remote Work**

With this new positive environment, especially in Bangladesh and Brazil, more emphasis should be placed on cybersecurity; training of employees, and ensuring that workers from home are well protected by the use of VPNs, secure cloud storage, and updates of systems. ☐ Income protection programs for remote employees based on income. Nationwide

The new data underscores the need for both private and public investments in broadband expansion, particularly in rural areas. Prioritizing regional equity in digital access will bridge productivity gaps between rural and urban employees, enhancing remote work viability across sectors.



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Customized Cybersecurity Policies for Remote Work With heightened cybersecurity concerns, particularly in Bangladesh and Brazil, businesses should focus on cybersecurity training and secure access protocols for remote workers, encouraging the use of VPNs, secure cloud storage, and regular system updates.

## **Income-Based Remote Work Support Programs**

Heterogeneities in the economic accessibility of remote work need special attention to low-paid and rural employees. Presumably, money grants or subsidies from the government can help this group afford digital tools for fair access to remote work.

## **Policy Support for SMEs**

SMEs will need the help of the government to overcome the expenditures for such a shift in their companies, including a tax credit for spending on digital activities or a grant for office modifications.

## **Incentivize Hybrid Models**

Promoting the new hybrid system where workers can work from home occasionally might enable companies to retain the advantages of remote work without so much pressure on infrastructural facilities as in the full-blown remote employment model.

## **CONCLUSION**

As for nations in the Global South, remote labor entails opportunities for savings, as well as challenges. While remote work has the advantage of reducing operating expenses and the enhancement of flexibility, its benefits are limited because it is predisposed to the detriment of socioeconomic imbalance, cyber security concerns, and infrastructural development. Authorities should endorse parity to distant employment, promote cybersecurity measures, and approximate the technologies pertinent to distant work. Consequently, this research defines the parameters for building future policies that foster economic development while reducing global inequality about remote employment. The economic benefits of scaling up remote work in the Global South are enormous: cost reductions, and productivity enhancements, among others, are available at large, but the socioeconomic barriers are enormous. This research calls for infrastructure development, equal distribution of the Internet, and the implementation of policies that will considerably reduce the digital divide between urban and rural regions. Thus, the countries of the Global South can maximize the benefits resulting from the implementation of remote work as a means of economic growth, the elimination of social inequality, and the strengthening of the human capital that enables the organizations of the world to adapt to the challenges of the global environment.

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